

■ Medical Info

Privacy Policy, Terms of Use & Legal Disclaimer

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■■ IMPORTANT MEDICAL & LEGAL DISCLAIMER

Medical Info is a free digital clinical reference platform. All calculators, analyzers, and medical content provided on this platform are strictly for educational, informational, and clinical reference purposes only. Results generated by this platform DO NOT constitute medical advice, clinical diagnosis, treatment recommendations, or a substitute for professional medical judgment. Healthcare professionals and users bear sole responsibility for any clinical decisions made. The platform, its developers, and contributors accept no liability whatsoever for outcomes resulting from use of this platform.

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1. Introduction & Acceptance of Terms

Welcome to Medical Info ("Platform", "we", "us", or "our"). By accessing, browsing, or using this platform in any manner, you ("User", "you") acknowledge that you have read, understood, and agree to be bound by these Terms of Use, Privacy Policy, and all applicable laws and regulations.

If you do not agree with any part of these terms, you must immediately discontinue use of the platform. Continued use of the platform constitutes your ongoing acceptance of these terms as updated from time to time.

2. Platform Description & Scope

Medical Info is a free bilingual (Arabic/English) digital clinical reference platform providing medical calculators, analyzers, educational articles, and scientific references for healthcare professionals and the general public.

- The platform covers domains including: fitness and anthropometrics, pharmacotherapy and drug dosing, cardiovascular analysis, critical care, respiratory mechanics, and obstetrics.
- All formulas and algorithms are based on internationally validated scientific references cited within each tool.
- The platform is not a medical device, electronic health record, or clinical decision support system as defined by regulatory authorities.
- The platform does not store, process, or transmit identifiable patient health information.

3. Medical Disclaimer & Limitation of Liability

THIS IS THE MOST CRITICAL SECTION OF THIS DOCUMENT. PLEASE READ CAREFULLY.

3.1 Educational Purpose Only

- All calculators, analyzers, scores, and content on this platform are provided strictly for educational, informational, and clinical reference purposes only.
- Results generated must not be used as the sole basis for any clinical decision, diagnosis, treatment plan, or medication administration.
- The platform is not a substitute for the clinical judgment of a qualified and licensed healthcare professional.

3.2 No Physician-Patient Relationship

- Use of this platform does not establish any physician-patient, pharmacist-patient, or any other healthcare provider-patient relationship.
- No information on this platform constitutes medical advice specific to any individual patient.

3.3 Professional Responsibility

- Healthcare professionals using this platform remain solely responsible for verifying all calculated results, applying appropriate clinical context, and exercising independent professional judgment.
- Calculated values must always be cross-referenced with current clinical guidelines, patient-specific factors, and institutional protocols.

3.4 Limitation of Liability

- To the maximum extent permitted by applicable law, Medical Info, its developers, contributors, and affiliates shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising from the use of or inability to use this platform.
- This includes but is not limited to: patient harm, clinical errors, medication errors, misdiagnosis, or any adverse outcomes resulting from reliance on platform content.
- The platform provides no warranty of accuracy, completeness, or fitness for any particular purpose.

3.5 Formula Accuracy

- While every effort is made to ensure formula accuracy, medical knowledge evolves continuously. Users should verify that formulas reflect the most current clinical guidelines applicable to their practice setting and jurisdiction.
- The platform is not responsible for discrepancies between displayed formulas and updated clinical guidelines published after the last platform update.

4. User Eligibility & Registration

- The platform is accessible to all users globally. Registered accounts are available to users aged 18 and above.
- Users must provide accurate and truthful information during registration.
- Each user is responsible for maintaining the confidentiality of their account credentials.
- The platform reserves the right to suspend or terminate accounts found to provide false information or violate these terms.
- Professional credentials claimed during registration (e.g., physician, nurse, pharmacist) are not verified by the platform. Users bear sole responsibility for accurately representing their qualifications.

5. Data Collection & Privacy

5.1 Non-Registered Visitors

- No personally identifiable information is collected from non-registered visitors.
- Anonymized, aggregated usage analytics may be collected to improve platform performance.

5.2 Registered Users

- Upon registration, we collect: full name, email address, and self-reported professional specialty.
- No medical records, patient data, or clinical notes are collected or stored.
- No calculation inputs or results entered by users are stored on our servers.

5.3 Automatically Collected Data

- Device type, browser type, operating system, and general geographic region (country level) may be logged for security and analytics purposes.
- IP addresses may be temporarily logged for security monitoring and fraud prevention.

5.4 GDPR & International Privacy Compliance

- Users in the European Economic Area (EEA) have rights under GDPR including: right of access, rectification, erasure, restriction of processing, and data portability.
- Users may exercise these rights by contacting us through the platform contact page.
- We comply with applicable international data protection regulations to the extent required by law.

6. Use of Collected Data

- Data is used exclusively to: improve platform functionality, personalize user experience, and communicate platform updates.
- User data is never sold, rented, or disclosed to third parties for commercial or marketing purposes.
- Data may be disclosed to legal authorities only if required by a valid court order or applicable law.
- Anonymized, aggregated data may be used for internal analytics and platform development.

7. Cookies & Local Storage

- The platform uses browser cookies and local storage solely to preserve user preferences including language selection, current page state, and saved calculator preferences.
- No third-party tracking, advertising, or analytics cookies are used.
- Users may disable cookies through their browser settings. Doing so may affect platform functionality.

- Session data stored locally on the user's device is not transmitted to our servers.

8. Data Security & Storage

- All data transmission is encrypted using HTTPS/TLS protocols.
- User data is stored on secure cloud infrastructure provided by Supabase, an internationally certified database platform with industry-standard security practices.
- We implement reasonable technical and organizational measures to protect user data against unauthorized access, alteration, disclosure, or destruction.
- In the event of a data breach affecting registered users, affected users will be notified within 72 hours of discovery, in accordance with applicable data protection laws.
- We cannot guarantee absolute security of data transmitted over the internet. Users transmit data at their own risk.

9. Data Retention & Deletion

- Registered user account data is retained for the duration of account activity and for a maximum of 24 months following account inactivity.
- Users may request complete deletion of their account and all associated personal data at any time through the platform contact page.
- Deletion requests will be processed within 30 calendar days.
- Anonymized, aggregated data that cannot be linked to any individual may be retained indefinitely for analytics and platform improvement purposes.
- Backup copies of data may persist for up to 90 days following deletion requests due to technical backup cycles.

10. Intellectual Property Rights

- All platform content including but not limited to: text, calculators, analyzers, algorithms, design, layout, graphics, and branding are the exclusive intellectual property of Medical Info and are protected by applicable copyright and intellectual property laws.
- Users are granted a limited, non-exclusive, non-transferable license to access and use the platform for personal or professional reference purposes only.
- Reproduction, distribution, modification, reverse engineering, scraping, or commercial use of any platform content without prior written permission is strictly prohibited.
- Medical formulas and scoring systems referenced on this platform are based on published scientific literature. Original authorship rights belong to their respective creators.
- The Medical Info name, logo, and branding are proprietary and may not be used without explicit written consent.

11. Prohibited Uses

Users are strictly prohibited from:

- Using the platform for any unlawful, fraudulent, or malicious purpose.
- Attempting to gain unauthorized access to any part of the platform, its servers, or databases.
- Introducing malicious code, viruses, or any harmful software.
- Scraping, crawling, or automated harvesting of platform content.
- Impersonating any person or misrepresenting professional qualifications.

- Using the platform to provide paid medical advice or services to third parties.
- Redistributing or reselling platform content or access.
- Circumventing any access controls, subscription restrictions, or security measures.
- Using the platform in any manner that could damage, disable, or impair platform functionality.
- Collecting user information from the platform without authorization.

12. Third-Party Services & Links

- The platform may contain links to external scientific references, guidelines, and journals. These links are provided for informational purposes only.
- Medical Info has no control over and accepts no responsibility for the content, privacy practices, or accuracy of third-party websites.
- The platform uses Supabase for database services and Cloudflare for hosting. These services operate under their own terms of service and privacy policies.
- Medical Info is not affiliated with, endorsed by, or sponsored by any pharmaceutical company, medical device manufacturer, or healthcare organization.

13. Subscription & Payment Terms

- The platform currently offers a free tier accessible to all users.
- Future paid subscription tiers may be introduced with advance notice to users.
- Subscription fees, where applicable, will be clearly disclosed prior to purchase.
- Payments will be processed through secure third-party payment processors.
- Refund policies for paid subscriptions will be clearly defined at the time of introduction.
- The platform reserves the right to modify subscription pricing with reasonable advance notice.
- Access to paid features will cease upon subscription expiration or cancellation.

14. Modifications to the Platform & Policy

- Medical Info reserves the right to modify, update, suspend, or discontinue any part of the platform at any time without prior notice.
- This Privacy Policy and Terms of Use may be updated periodically. The effective date at the top of this document reflects the most recent revision.
- Continued use of the platform following any policy update constitutes acceptance of the revised terms.
- Significant changes will be communicated to registered users via email or platform notification.
- Users are encouraged to review this document periodically.

15. Governing Law & Jurisdiction

- These terms shall be governed by and construed in accordance with the laws of the Kingdom of Saudi Arabia.
- Any disputes arising from the use of this platform shall be subject to the exclusive jurisdiction of the competent courts in the Kingdom of Saudi Arabia.
- For users in other jurisdictions, nothing in these terms limits any statutory rights you may have under your local applicable laws.

- The platform makes no representation that its content is appropriate or available for use in all countries. Users access the platform at their own initiative and are responsible for compliance with local laws.

16. Force Majeure

Medical Info shall not be liable for any failure or delay in performance resulting from circumstances beyond its reasonable control, including but not limited to: acts of God, natural disasters, war, terrorism, government actions, internet outages, cyberattacks, or third-party service failures.

17. Severability

If any provision of these terms is found to be invalid, illegal, or unenforceable under applicable law, that provision shall be modified to the minimum extent necessary to make it enforceable, or severed from these terms if modification is not possible. The remaining provisions shall continue in full force and effect.

18. Contact Information

For any questions, concerns, or requests regarding this Privacy Policy, Terms of Use, or your personal data, please contact us through the Contact page available on the Medical Info platform.

We are committed to responding to all legitimate inquiries within 5 business days.

By using Medical Info, you acknowledge that you have read, understood, and agree to all terms outlined in this document. You further acknowledge that results produced by this platform are for educational and reference purposes only and do not replace professional medical consultation or clinical judgment.